

From: [Desorae Giles-Smith](#)
To: [Douglas Downs](#)
Cc: [Herb Johnson](#)
Subject: Re: Meters
Date: Friday, March 15, 2024 18:46:53

Thank you let's include in our backup.
Sent from my iPhone

On Mar 15, 2024, at 5:57 PM, Douglas Downs <ddowns@lauderhill-fl.gov> wrote:

Des -

See below.

Thanks,

Doug

Begin forwarded message:

From: "Sharp, Phil" <Phil.Sharp@tylertech.com>
Date: March 15, 2024 at 17:56:45 EDT
To: Douglas Downs <ddowns@lauderhill-fl.gov>
Subject: RE: Meters

<p>CAUTION: This email originated from outside of the City of Lauderhill. Exercise caution when opening attachments or clicking links, especially from unknown senders.</p>

Hi Doug,

Certainly not try to be elusive or challenging but I am not sure what type of letter we would be sending...

Lauderhill's contract with Tyler has a specific line item called 'UB Meter Read Interface'. This is the solution used to interface to all major 3rd party AMI systems including meter reading products Neptune, Sensus, Badger, Aclara, Itron, Landis+Gyr, and more.

We have dozens of clients currently leveraging Neptune AMI technology in conjunction with our Utility Billing solution offering.

Hope this helps.

Phil Sharp
Strategic Account Manager

-----Original Message-----

From: Douglas Downs <ddowns@lauderhill-fl.gov>
Sent: Friday, March 15, 2024 11:38 AM
To: Sharp, Phil <Phil.Sharp@tylertech.com>
Subject: Fw: Meters

Good morning Phil --

Is there any letter that can be provided by Tyler stating that the software will interface with the Neptune system?

Thanks,
Douglas W. Downs
Director of Information Systems | City of Lauderhill
o: 954-730-3021 | m: 954-931-1204 | ddowns@lauderhill-fl.gov <ddowns@lauderhill-fl.gov>
This e-mail conforms to the City's privacy and confidentiality policy:
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< [>](https://urldefense.com/v3/_https://webmail.lauderhill-fl.gov/owa/redir.aspx?C=5yfxSCGZZEq9xxin7ogdHKe-lEwoV9M18RG93fvDMjA-uRAa-T3soVT0newrLOBkx5SR9yjt4.&URL=http*3a*2f*2flauderhill-fl.gov*2fabout-lauderhill*2fprivacy-and-confidentiality-notice_!!JSUJISU!!A69Aum6DtA!bhkrhvQ0DalvYjywF3fgYH2r3HWdUDBasj2HZIX9BBkE3ls_y5Y7VJrPwZWjYFcBQWHakzEuuAkDHDG8Uf223_K5Grw$>
<<a href=)

From: Desorae Giles-Smith
Sent: Friday, March 15, 2024 00:06
To: Douglas Downs; Herb Johnson
Subject: Meters

Doug can you obtain a letter or email from Tyler stating their system will work with the meters noted in herb's back from Neptune and Ferguson.

Desorae Giles-Smith
City Manager | City of Lauderhill
o: 954-730-3002 | c: 954-336-1551 | f: 954-730-3025 | dgiles@Lauderhill-fl.gov <dgiles@Lauderhill-fl.gov>
5581 W. Oakland Park Blvd., Lauderhill, FL 33313 This e-mail conforms to the City's privacy and confidentiality policy:
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